

i-hotel: Internet access with no compromises



Your guests deserve the best Internet experience

- ✓ No compromise Wireless & Wired Internet Access
- ✓ High Performance Internet Management
- ✓ Turnkey & Custom packages available
- ✓ Outstanding 24/7/365 Support & Service

Contact us for more details.

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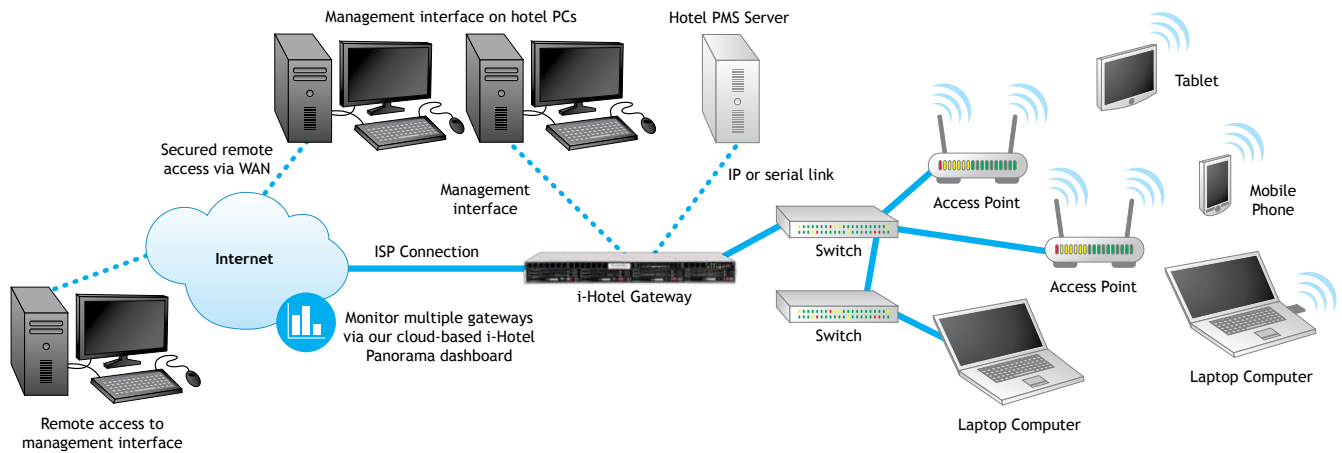
Secure Hospitality Wired and Wireless
Internet Access Management Solutions

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TECHNICAL SPECIFICATIONS



FEATURES	INCLUDED
Bandwidth pooling: control total bandwidth allowed for a group of devices (ex: 1 customer's laptop, mobile phone and tablet can limited to a combined speed of 5Mbs/s).	✓
Multiple zones: setup several zones with different login pages and options all with one single server. VLAN compatible. Inter-zone roaming is configurable to allow or prevent roaming from one zone to another.	✓
Provide Free-to-guest and/or Tiered Billing via PMS, Credit Card or manual billing options - tiered billing options allow increased revenue and ROI.	✓
Brand standard login pages for most major hotel brands, including "self-serve" guest login via PMS authentication and/or authentication codes, including group and conference codes.	✓
Client to Client blocking: guests are isolated from each other to protect against potential hacking and virus attacks from infected guest computers.	✓
Public IP address support for HSIA users, outgoing mail redirection and spam control, automatic support for most VPN clients.	✓
24/7/365 multilingual toll-free in-house helpdesk available for both hotel staff and hotel guests. All support calls managed via ticket management system.	✓
24/7/365 proactive remote equipment monitoring, automated alerts for offline equipment.	✓
Enterprise grade, hospitality proven access points, server and switches. On-site enterprise Gateway with optional redundant hard disks (RAID) and optional redundant power supply.	✓
Local and Remote access to administration interface including over 15 advanced usage & billing reports and statistics.	✓
Conference tool: quickly and easily configure wireless and wired networks for conferences, including conference-specific login pages, bandwidth limits, SSID, login code and landing pages.	Optional
PMS Integration for user authentication and/or billing: certified Micros Opera, FOSSE, Galaxy, Fidelio 4700 interfaces. Hobic compatible. Custom development for other PMS systems available.	Optional

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